

Cassidy Sowards

☎ (571) 477-5018

✉ crsowards@outlook.com

📍 Bealeton, VA

Summary:

I am a software engineer specializing in front-end web development. I am seeking a role as a front-end software developer, full-stack developer, or DevOps engineer.

Technical Skills

Applications: MS Office Suite, Atlassian (Jira, Confluence, Bitbucket), WordPress

Operating Systems: Windows Workstation and Server (XP, 7, 10, 2008), Red Hat Linux (6, 7), UNIX

Languages: HTML, CSS, Bootstrap, Tailwind CSS, Sass, JavaScript, TypeScript, Angular, Java, SQL

Tools: Ansible Tower, VMWare, Jenkins, Git, Nexus, Elastic Kibana

Education

Bachelor of Science, Information Science & Systems, Radford University, 2018

Concentrations: **Web Development, Cyber Security**

Certifications

CompTIA Linux+ ce, *CompTIA*, October 2020

Related Experience

Developer/Systems Engineer

SWIFT Manassas, VA 1/2022 – Present

- Engineered key UI features, such as an advanced search form and a dynamic information table using HTML, Bootstrap, and Angular
- Made use of existing UI libraries such as ngx-bootstrap and Angular material and modified them according to application and design needs.
- Utilized existing Angular services and API calls to generate new HTTP requests to create an infinite scrolling feature for search results.
- Collaborated with application product owners and user experience designer to develop new UI features and ensure end-user satisfaction.
- Created application jars and rpm files using Maven and Jenkins and deployed them to RHEL servers to facilitate testing.
- Provided problem resolution and aided senior team members while debugging customer reported issues.
- Worked closely with teammates and various employees across different application areas in an Agile environment.
- Occasionally aided senior team members in maintaining application RHEL servers used for developing and testing.

Systems & Application Management & Support Specialist

SWIFT Culpeper, VA 1/2021 – 1/2022

Associate Systems & Application Management & Support Specialist

SWIFT Culpeper, VA 6/2018 – 12/2020

- Monitored real-time customer traffic and use of company applications through company-provided tools.
- Documented events to create problem scenarios as evidence for the formation of procedural documentation to reduce problem escalation to external specialists.
- Developed documentation and procedures for identified scenarios
- Analyzed data from server events using Kibana to find underlying trends in application and server behavior.
- Ensured end-user satisfaction by providing preventative maintenance, troubleshooting and problem resolution services.
- Reviewed moderately complex problem situations, both individually and in teams, and participated in the identification of opportunities for improvement to process procedures and tools
- Managed system certificates and arranged for renewal when necessary
- Mentored other colleagues, providing support and guidance when necessary